



“Consumer Communications in a Fintech World,” ACA International Convention, San Diego, CA

Speaking Engagement
San Diego, CA
07.16.2019

Rachel Friedman will speak on a panel on the topic of “Consumer Communications in a FinTech World” at ACA International’s July 2019 Convention & Expo. The presentation addresses recent case law and best practices compliance advice regarding cell phone calls and consent to autodialers, email, text messaging, and ringless drop messaging. The presentation will also address the Bureau of Consumer Financial Protection’s 2019 Notice of Proposed Rule Making on the Fair Debt Collection Practices Act and its proposed treatment of e-mails, text messages, and social media communications under that statute.

ACA International, the Association of Credit and Collection Professionals, is comprised of collection agencies, law firms, asset buying companies, and creditors and vendor affiliates and articulates the value of the credit and collection industry to businesses, policymakers and consumers.

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Rachel R. Friedman